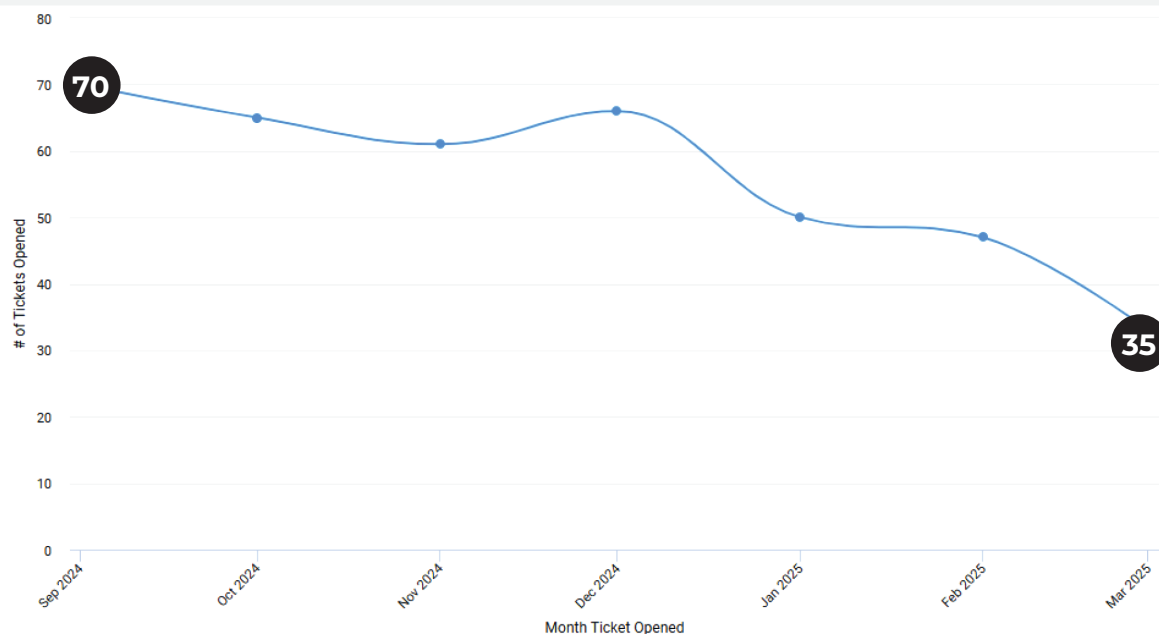


# Manufacturer Sees a 50% DECREASE in IT Issues



✓ SERVICE DESK TICKETS BY MONTH - SINGLE CLIENT



**“3 months after onboarding, we started to notice a steady decline in our technical issues”**  
Bill, CIO of multi-site manufacturing company in Chicagoland area

This chart shows actual data from a real client that came onboard with Andromeda. It illustrates a common and powerful trend we see with new partnerships: after an initial normalization period (typically 3 months), we begin driving down recurring issues and support tickets significantly.

From Month 4 onward, our process improvements, proactive monitoring, documentation, and strategic alignment begin to take hold. Over the following

months, the client experienced a steady and consistent decline in service desk tickets—representing fewer disruptions, increased stability, and more productive time for their team.

This isn't an anomaly—it's what the average Andromeda client experiences within the first 3–9 months of working with us. We reduce noise, solve root causes, and help teams get back to doing what they do best—without constant IT distractions.



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