



## Supporting The Internal IT Department for Two Sister Manufacturing Companies

You will not see client name or company listed for their security.



I can turn to them if there's a situation I can't handle.

The biggest benefit for me has been that peace of mind.

Systems Administrator  
Manufacturer, Chicago, IL

# CASE STUDY

Manufacturer Needing  
Co-Managed IT Services

This manufacturer in Chicago, Illinois has a small internal IT department that needed an expert team to support larger projects.

They had outgrown their email system and internal servers. They were also running into issues because of outdated hardware and needed 24/7 support.

Now, this manufacturer knows they have an IT partners that can jump in and assist with any task. They have a secure wireless network and are prepared for growth.



Andromeda has overhauled most of our network and greatly improved connectivity.

They are straightforward, communicative, and informative.

Systems Admin,  
Manufacturer

## THE CHALLENGE:

A single IT person wasn't enough.

This manufacturer has a small IT department, and wanted a team to help with projects outside of their skill set.

- They needed reliable wireless internet
- Hardware upgrades, new servers
- 24/7 IT support
- Strategic planning for near future

## THE ACTION:

They make us feel like we're **important**.

Andromeda added peace-of-mind to the internal IT department. They know that there is a team to turn to if there is ever a situation that they can't handle internally. For instance:

- Consultation on hardware purchases
- Created a reliable wireless network
- Support 24/7 with a local team that knows the network, system and business



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